

The Student Affairs Case Manager and Critical Student Incident Team

If an emergency situation exists, in which a student is actively threatening to hurt themselves or someone else, *notify the police immediately.*

If there is a concern about a student, but the threat is not actively taking place, the **Student Affairs Case Manager (951-827-9354)** should be contacted. The Case Manager can then decide to bring in the **Critical Student Incident Team.**

The **CSI Team** was created to work with members of the UCR community who are concerned about a student who may be a threat to themselves or to others.

The team provides action and support to address the needs of students who are distressed while assuring a safe and secure campus for the entire UCR community.



Student Affairs Case Manager and Critical Student Incident Team

**IF AN EMERGENCY SITUATION EXISTS
NOTIFY UCPD IMMEDIATELY — 911**

**IN NON-EMERGENCY CASES CONTACT THE
STUDENT AFFAIRS CASE MANAGER — 951-827-9354**

UC POLICE DEPARTMENT (827-5222): Conducts threat assessments on at-risk individuals and can recommend appropriate responses. Criminal records, restraining orders, missing person reports, and registered weapons permits can be checked and the information shared with the team 24-hours a day.

STUDENT AFFAIRS CASE MANAGER (827-9354): Works with students that are having difficulties with various aspects of student life. The case manager will assess each student that is referred and link them up with appropriate resources. The **CSI Team** will be activated if the case manager feels a student's difficulties need to be addressed by the team.

STUDENT AFFAIRS CASE MANAGER
Highlander Union Bldg 381 • Tel: (951) 827-9354
E-mail: sarah.pemberton@ucr.edu
www.deanofstudents.ucr.edu

UNIVERSITY OF CALIFORNIA
UC RIVERSIDE

Critical Student Incident Team
381 Highlander Union Building (HUB)
University of California, Riverside
Riverside, CA 92521



UCR

**Student Affairs
Case Manager
and
Critical
Student
Incident
Team**

The CSI Team was created to work with members of the UCR community who are concerned about a student who may be distressed or is distressing to others.



CSI

Critical Student Incident Team

How the CSI Team works with the Student Affairs Case Manager

If the threat is immediate contact the UCPD. Otherwise, contact the **Student Affairs Case Manager** who is the point person among the various team members.

Make contact if you suspect that a student is in distress, has engaged in threatening behavior or if there are noticeable changes in the student's attitudes and behaviors.

Outcomes vary depending on the circumstances, but whatever the intervention used by the team the student's best interests are first and foremost.

For more information regarding the **CSI Team** or the **Case Manager**, visit www.well.ucr.edu to fill out an online programming request.



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The Team Members:

CAMPUS HEALTH CENTER (827-3031): Provides treatment and support for students suffering from stress, anxiety, addictions, insomnia, eating disorders, depression and other mental health issues. Health Center representatives can provide information regarding health services available to students, as well as recognize when possible health concerns need to be addressed.

THE COUNSELING CENTER (827-5531): Provides counseling and psychological services for students. Team representatives are able to provide unique insights into student mental health and identify possible mental health needs of at-risk students. After-hour and weekend phone crisis counseling is available at (951) UCR-TALK.

DEAN OF STUDENTS (827-4595): Helps the team navigate administrative logistics and UCR policies and procedures. The department's goal is to enhance the intellectual, personal, social and ethical development of students.

RESIDENTIAL LIFE STAFF (827-4252): Maintains a unique relationship with students and can assist the team with information regarding life in the various campus residential communities. These staff members are responsible for upholding Housing Policies and ensuring that students reside in a safe and comfortable community.



STUDENT CONDUCT AND ACADEMIC INTEGRITY PROGRAMS (827-4208): Enforces University of California policies relating to campus activities, organizations and students. It supports the team in educating students about their rights and responsibilities as part of the university and surrounding community.

STUDENT SPECIAL SERVICES (827-3861): Ensures that students with disabilities have equal access to educational programs.



Trust your instincts

Gut feelings can be valuable tools for recognizing and preventing problems.

Warning signs for distressing or distressed behavior include:

- Threats of violence to oneself or to others
- Difficulty getting along with others
- Suspected substance abuse
- Talk of depression or hopelessness
- Sudden changes in mood and/or behavior
- Isolation or withdrawal
- Talking about or displaying violent or aggressive behavior

For more information regarding signs and symptoms of distressed and distressing students, visit www.counseling.ucr.edu.

